



PATRICK ROONEY

0413 306 566

patrick-rooney.com

pat@patrick-rooney.com

I am a dedicated employee, with aspirations to furthering my skills with information systems and project management. I enjoy working in a team environment, and thrive on overcoming challenges and implementing change management strategies. I have a wide variety of experience in operations & project management, IT management; running in agile methodology and skills in data management, networking and web design.

Highlights

- Bachelor of Technology (Information Systems)
- IT Manager Experience
- Successful data transformation project management
- Problem Solver

Education

2020; ISO27001 Provisional Implementor- PECB

2016; Bachelor of Technology (Information Systems) – Swinburne University

2008; Higher School Certificate - St Dominic's College

Key Skills & Attributes

- Communication (verbal & written)
- Innovative
- Problem Solving
- Working independently and in a group to achieve organisational goals & client satisfaction
- Management

Professional Work Experience

August 2017 – Present (Full Time)

Brand Influence Group (BIG)

IT Operations & Project Manager

Leading the IT department for this FMCG business I am responsible for all development management, acting as a product manager/scrum manager for the team of internal full-stack developers, as well as collaboration with external development teams. The role involves scoping and negotiating with internal parties, including executive level and external stakeholders. I managed the IT team in supporting device deployments for 1500+ employees using zero-touch deployment, asset collection and support desk support. I was responsible for the InfoSec at BIG, with a project to align

PHONE

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ONLINE

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with ISO27001 standards in place. I built the B.I.G website used between 2019-2022. I also managed the general IT operations including networking requirements of the main office, cloud file management, third party systems, MDM and security testing. Many of the current tools being used were proposed by myself and implemented under my management including Zendesk integrated into our proprietary web tool, VMware & JAMF to manage our Apple & Samsung deployments and BIG X, our proprietary iOS activation software. I also managed 3rd party contractors.

Work Division

October 2013 - November 2013 (Full Time/Contract)

Data Entry/Administrative

During my time within the ANZ working environment, the main focus of the role was originally data entry using intuitive new software never before used in Australia. Due to compliance reasons, the project required extremely high accuracy while still performing at an efficient rate. Having excelled within the role I was also asked to undertake a number of other tasks including; double entry verification resolution, form analysis, user analysis and evaluation, data interpretation, spreadsheet creation and SQL queries using the system database.

Cash Store (C.S. Financial)

July 2010 - June 2013 (Full Time)

Branch Manager

Managing multiple branches at once, included lending of credit, approving and declining of potential clients, cheque cashing, money transfers through both Western Union and Ria and also collections through a number of methods including; calls, written letters, SMS and direct debits. My role also includes reconciling of daily transactions, managing staff members, analysing of branch statistics, including proposing and explaining prospective figures, and dealing with complaints. Change management was a constant in the ever developing financial business environment. While working here I designed a program to increase productivity in the collection element of the job utilising a number of complex equations, mail merges and macros. While saving hours of labour a week, it also increased performance by 17%. This program was later implemented into other branches in the company due to its success.

Awards

2019	Inaugural All Around Excellence Award at B.I.G
2018	Performance Excellence at B.I.G
2006	Ten years' service to Glenmore Park Football Club
2007-2008	1st place in Information Processes and Technology

Volunteer Work

Coaching/managing junior soccer teams
Local Community BBQ's

Hobbies

- Sports
- Video Games
- Aquariums
- Reading

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